SKELTON THATCHER
EFFECTIVE SOFTWARE OPERATIONS

Skelton Thatcher Consulting Ltd
Registered in England, Number 9047875
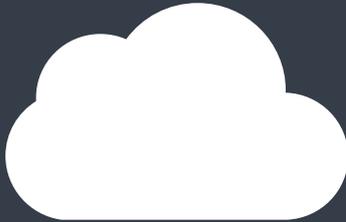Registered Office: 67 Kirkstall Avenue, Leeds, LS5 3DW, UK

Are you ready for software-defined infrastructure?

'Cloud' changes the way we must design and deliver technology

Risk:
Ignoring cloud technologies could hand your competitors a major advantage.

Reward:
Align IT with Business goals using software-defined infrastructure.
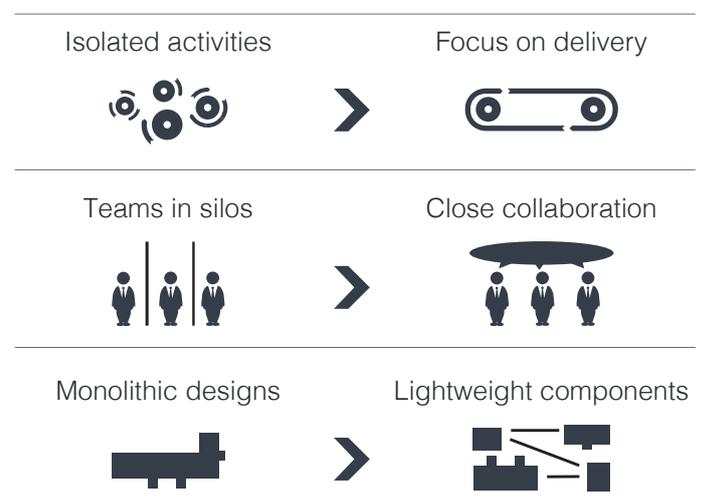
Challenge:
New approaches such as DevOps and Continuous Delivery are difficult to achieve.

The impact of cloud on **software delivery**

Cloud technologies are forcing organisations that build and operate their own software systems to consider:

- An iterative approach that values experiments and avoids 'blame culture'

- Replacing 'handover' with shared ownership and collaboration

- Moving to a risk-aware, frequent-change, metrics-rich approach to change

- New skillsets for software developers and other IT staff

Making these changes is challenging without proven expertise. This applies to public or private cloud, on-premise, 'hybrid cloud', and even mainframe systems.

Isolated activities > Focus on delivery

Teams in silos > Close collaboration

Monolithic designs > Lightweight components

How can **Skelton Thatcher help?**

- Interim 'Head of' roles: CTO/CIO, Head of Software Development, Head of IT Infrastructure, etc.

- Capability and architectural reviews (DevOps, ITIL, Continuous Delivery)

- IT strategy development

- Workshops (DevOps, ITIL, Continuous Delivery)

At Skelton Thatcher, we can help you to identify, understand, and deliver the changes in software systems, infrastructures, processes, and teams needed to make effective use of dynamic 'cloud' technologies.

Call us to discuss your requirements:
+44 (0)20 8242 4103

Building and operating modern, distributed, business-critical software systems is challenging without proven expertise

At Skelton Thatcher, we live and breathe effective software operations.

Key points:

- Independent expertise
- Vendor-agnostic
- 30+ years' combined experience
- UK-based

 Operability

 Collaboration

 Metrics and Monitoring

 Flow and Throughput

 Visibility and Audit

We provide strategy and delivery for:

- Transforming your technology and teams for the cloud
- Adopting a DevOps culture
- Moving to Continuous Delivery for software systems
- Operability and operations
- A modern, nimble ITIL-based IT service desk
- Integrating Agile and ITIL methodologies

We understand how teams and technologies interact and how this influences delivery and operation of software systems.

Our approach

We listen. Then we assess and understand your needs through interaction with your teams and senior staff.

We come from hands-on engineering backgrounds, so we feel at home talking to your engineering teams, and we are happy to 'roll up our sleeves' when needed. We have also held senior Director-level roles so we are equally comfortable talking to the board and C-level executives.

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Matthew Skelton has been building and operating non-trivial software systems since 1998 in many industry sectors. With significant software architecture experience, he brings a systems thinking approach to software delivery.
@matthewpskelton

Rob Thatcher has substantial experience of building and running on-premise, hosted, and cloud-based infrastructures. With Director-level experience in the City of London, he specialises in low-latency, high speed computer infrastructure.
@robtthatcher